

STEVE SISOLAK
Governor

STATE OF NEVADA



MICHAEL J. BROWN
Director

SHARATH CHANDRA
Administrator

DEPARTMENT OF BUSINESS AND INDUSTRY
REAL ESTATE DIVISION
www.red.nv.gov

July 16, 2019

Branden Joe Boyak
5297 Scenic Crest Way
Prescott, AZ 86301

Re: C 19-10-13-247

Dear Mr. Boyak:

The Nevada Real Estate Division is in receipt of your revised complaint against Diamond Resorts International/Alaa Chami originally received by the Division on September 18, 2018. Please note that the Division does not have the authority to cancel a timeshare purchase beyond the 5-calendar day rescission period or seek a refund of your monies.

In reviewing the purchase agreement documents you recently submitted for your 2018 purchase at Cancun Resort Las Vegas it appears you agreed to all terms of the purchase. There was no evidence found to substantiate the allegations described in your original or revised complaints. Therefore, we are unable to further assist you with this matter.

We appreciate the opportunity to review your timeshare purchase. Unfortunately, we are unable to further assist you with this matter. Thank you for taking the time to contact our office.

Sincerely,

A handwritten signature in blue ink, appearing to read "R. Holle".

Mr. Jan R. Holle
Chief Compliance/Audit Investigator